

Doing the right work, at the right time, for the right cost to deliver a "VIP" experience for all

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### Who are your VIPs?

- Resort/Hotel Guests
- School Districts Kids, Teachers
- Universities Students, Faculty
- Sports Venues/Stadiums Fans
- Public Buildings Tenants, Citizens
- Retail Shoppers
- Utilities Residents, Businesses, the Public
- Who else?

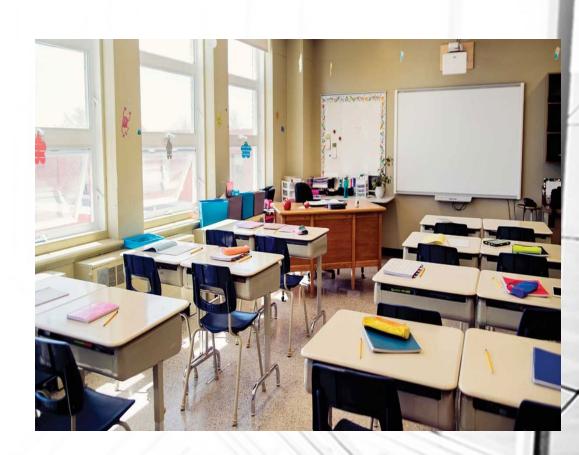






#### What do your VIPs deserve?

- Clean, comfortable rooms/offices/classrooms.
- Proper ventilation & temperature.
- Pleasant lighting and environment.
- Updated furniture; working appliances.
- Hygienic restrooms & functioning fixtures.
- Reliable water, electricity, plumbing, heating/cooling, internet.
- Safety and Security.
- <u>Everything in good working order, quick</u> <u>response when things happen!</u>





#### What detracts from the VIP experience?

- Leaking roofs & plumbing.
- Environment too hot or cold, broken HVAC.
- Faulty utilities, inadequate electric service, spotty internet.
- Restrooms, pool, spa, playground, cafeteria, amenities out of order.
- Backed up plumbing, water fixtures not working.
- Entire buildings, sections of buildings off limits.
- Crumbling walkways, stucco, peeling paint/wall coverings.
- Construction disruptions and noise.
   and more....







- Prevent failures so they don't impact our VIPs. PMs, Job Plans, Meters
- Catch issues before they disrupt their experience. Inspections, Service Requests, Condition Monitoring, IoT/Building Management Systems
- Simplify reporting of problems when they do happen, Respond quickly & Resolve immediately – Service Requests, Work Orders, Planning/Job Plans, Assignments/Dispatching
- Err on the side of Reliability even if it may cost a little more. Assets, Work Orders, Materials Management & Analytics
- Facility Lifecycle Management & Capital Planning Useful asset life, Analytics, Condition Management,

### Prevent failures so they don't impact our VIPs.



Focus on common & high impact problems





**Configure Maximo PMs** 

**Execute the Work** behind the scenes

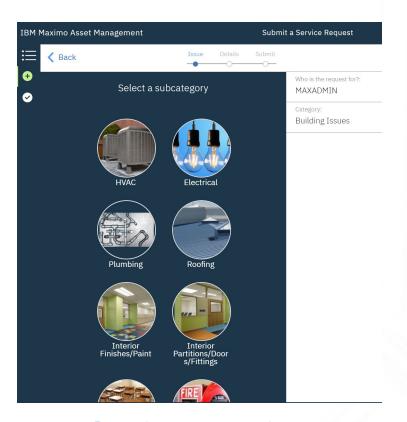


## Catch issues before they disrupt their experience.



Inspections, Sensors/IoT



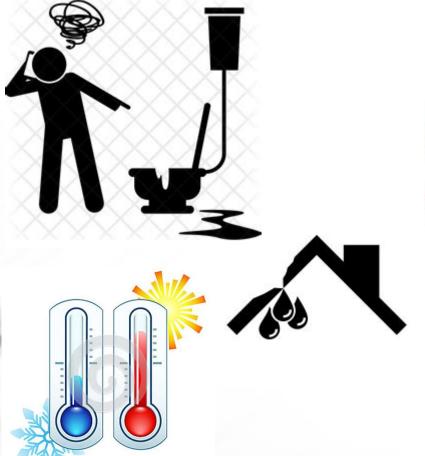


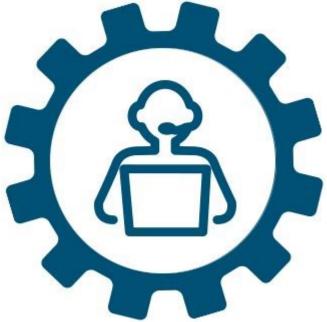
Submit a Service Request

**Execute the Work** behind the scenes



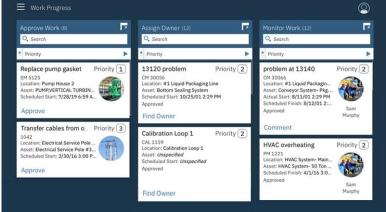
Simplify reporting of problems when they do happen, Respond quickly & Resolve immediately





Report items that need attention, create work order.

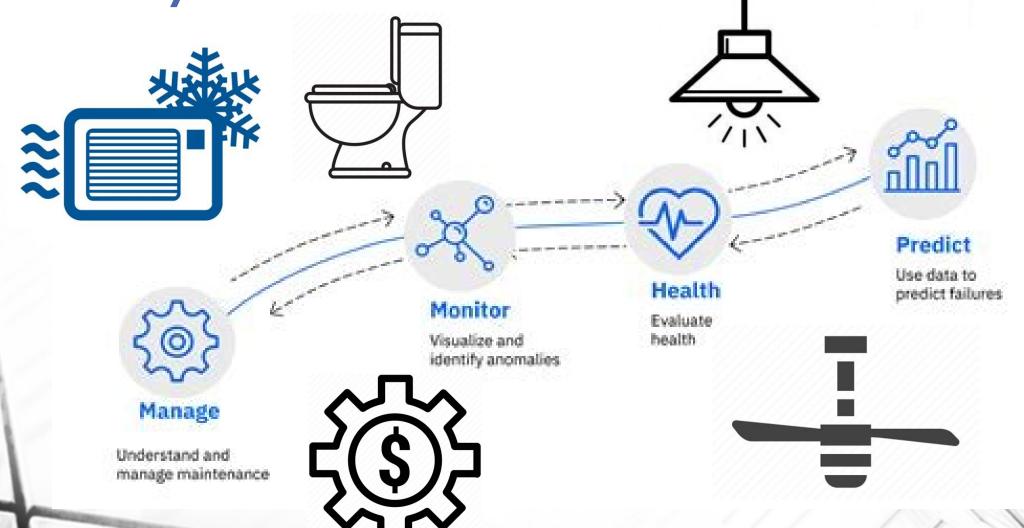






Err on the side of Reliability even if it may cost a little more.







# Facility Asset Lifecycle Management & Capital Planning in Maximo





Maximo FAM "Master Projects Database" is the repository for DOE repair and deferred maintenance projects.







**CURRENT ACTIVE PROJECTS** 

**DEFERRED PROJECTS** 







#### HI DOE ANNUAL Deferred Maintenance Plans (i.e. FY 21-22, 22-23, etc.)

**B30 - ROOFING PROJECTS** 

D20- PLUMBING/SEWER PROJECTS

B10 - STRUCTURAL/ G30 - CIVIL PROJECTS

G20 - GROUNDS, WALKWAYS & PAVING PROJECTS

B2010/C3010 - PAINTING PROJECTS

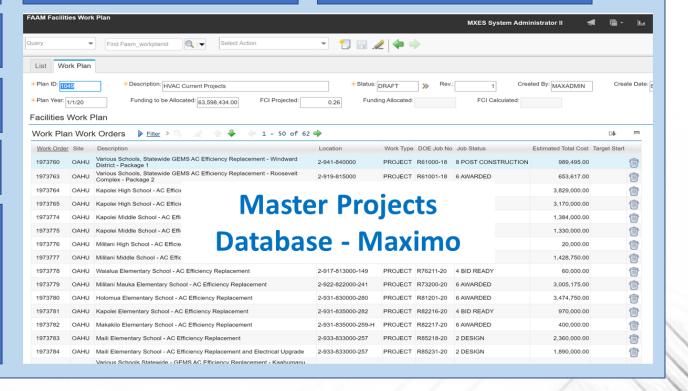
**OTHER PROJECTS** 

D30 - HVAC PROJECTS

**D50 - ELECTRICAL PROJECTS** 

C30 - FLOORING PROJECTS

D40 - FIRE PROTECTION PROJECTS



### **ENTERPRISE TECHNOLOGY ARCHITECTURE Facility Asset Management (FAM)**





