# Design the future of Asset Lifecycle Management



#### With you today



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#### Agenda

- 1 Delivering you a better experience
- 2 Big Ideas activity
- 3 Continue the conversation: User Engagement Program





# What version of Maximo are you current using?

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## Daily challenges we hear

## 1

We want to decrease downtime / improve maintenance

### 2

We need to derive new value from data

## 3

We're losing the most experienced technicians

### 4

We want to decrease rework and warranty cost

# We've been innovating to bring greater value to your business

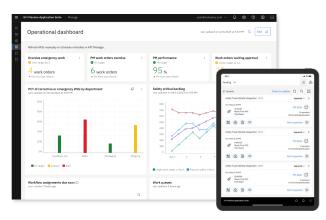
#### Administration

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Licensing and deployment flexibility Licensing usage monitoring Maximo Application Framework app designer

#### Accelerator Catalog

#### Inspections & Maintenance



Powerful, customizable dashboards (operational views, scheduling, dispatching) Streamlined work order views Simpler, easy to use mobile experience AI assistance for better decision making Visual inspections

#### Reliability

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Asset performance (Health scoring, asset investment planning and optimization)

Reliability Strategy app & library for better job plus with RCM

Ingestion of operational data and anomaly detection

How can Maximo further help you and your teams succeed?

## Let's do some brainstorming.

Everyone grab your phone.



## slido



# If you could improve a process or task, for you or your users, what would it be?

(i) Start presenting to display the poll results on this slide.

# slido



If you had a single view that contained all of the information you or your users need to make confident, data-driven decisions, what would be on that view?

() Start presenting to display the poll results on this slide.

## slido



Think about your current upgrade, onboarding or training experience for Maximo. What would the ideal experience be?

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The User Engagement Program incorporates client feedback through early concept previews & design ideation sessions.

# Your experience drives the future

#### Influence IBM Roadmaps

Collaborate and innovate with Product and Design teams to shape future work

#### Get Early Access

Preview design and product experiences

Become a part of IBM's User Engagement Program.



#### Share your experiences

Share your goals, challenges, and feedback so we can build products that help you and your organization succeed.

Scan the code to join!

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# User Engagement Program

## Project pipeline

- Do you have any thoughts to share on any of these concepts?
- Are any of interest to you or your organization?
- Do they address familiar challenges for you or your org?
- Would you be interested in participating as an subject matter expert, and co-creating potential solutions alongside IBM? (at your cadence, availability & convenience)

#### Concepts:

- Asset management & work execution generative AI use cases
- 2 Operational Dashboards visualizations, KPIs, and actionable insights
- 3 Field Service Management

Emissions tracking and management

Climate risk and resiliency



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Speed to value - faster administration and user onboarding