

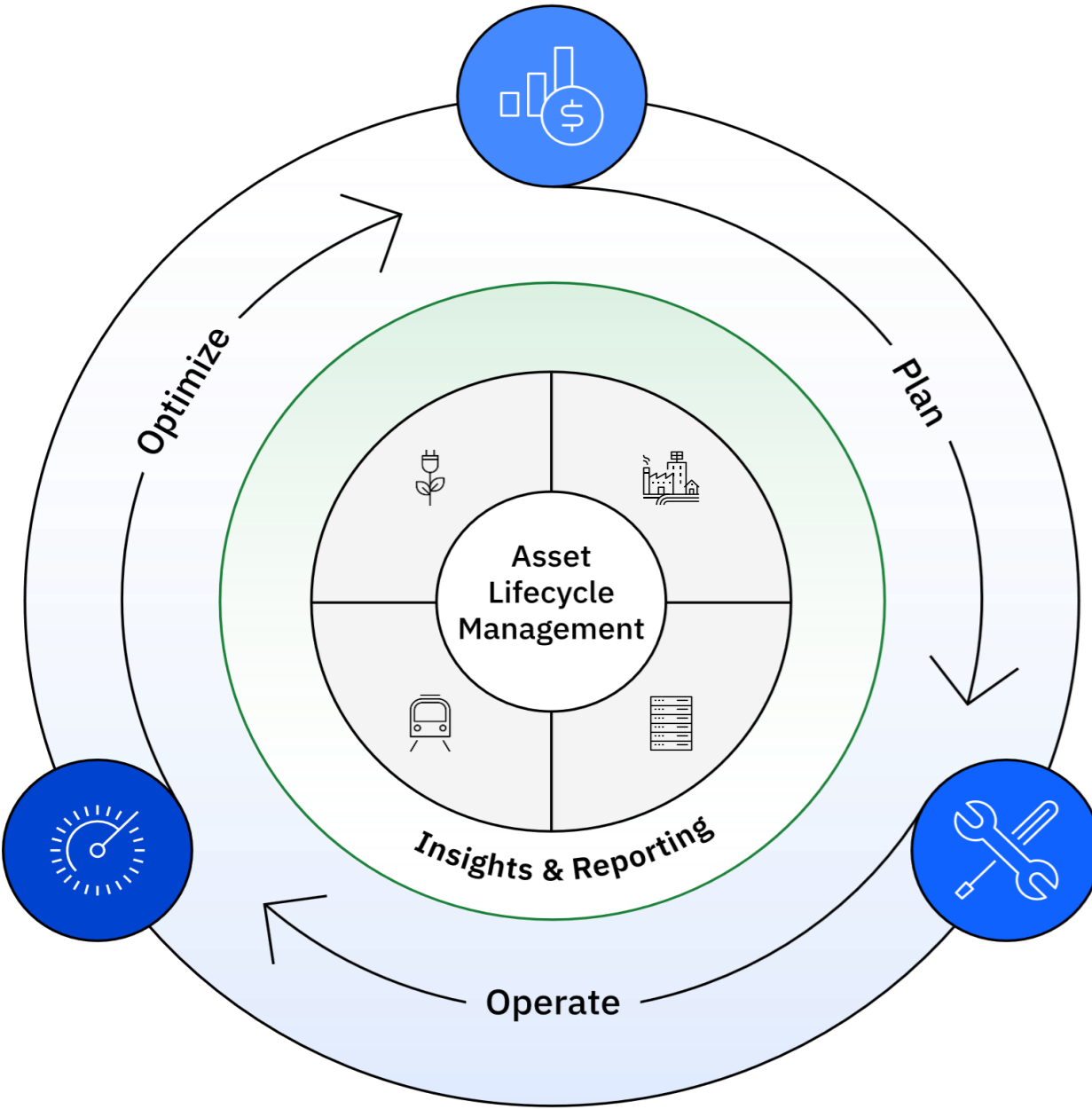
# Maximo Application Suite IBM Update



# Please note

- The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code or functionality. Information about potential future products may not be incorporated into any contract.
- The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.
- IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion.
- Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision.

A unified suite of asset lifecycle management solutions built with watsonx



Plan	Operate	Optimize
<b>Asset investment planning</b> <ul style="list-style-type: none"> <li>Investment planning</li> <li>Total cost of maintenance</li> <li>Capital planning</li> <li>Project &amp; portfolio management</li> <li>ESG &amp; climate risk</li> </ul>	<b>Enterprise asset management</b> <ul style="list-style-type: none"> <li>Asset &amp; work registry</li> <li>Asset inspections</li> <li>Field service management</li> <li>Supply chain &amp; inventory optimization</li> <li>Health &amp; safety</li> </ul>	<b>Asset performance management</b> <ul style="list-style-type: none"> <li>Reliability-centered maintenance</li> <li>Condition-based maintenance</li> <li>Predictive maintenance</li> <li>Asset health intelligence</li> <li>Energy intelligence</li> </ul>
<b>Asset class solutions</b> <ul style="list-style-type: none"> <li>Real estate &amp; facilities</li> <li>IT asset &amp; service</li> <li>Data centers</li> <li>Renewables</li> <li>Linear</li> </ul>		
<b>Environmental solutions</b> <ul style="list-style-type: none"> <li>Corporate sustainability reporting</li> <li>Environmental compliance</li> <li>Decarbonization intelligence</li> </ul>		
<b>Industry focus</b> <ul style="list-style-type: none"> <li>Energy &amp; Utilities</li> <li>Oil &amp; Gas</li> <li>Manufacturing</li> <li>Transportation</li> <li>Civil infrastructure</li> </ul>		
<b>AI</b> <b>Built with watsonx</b>		

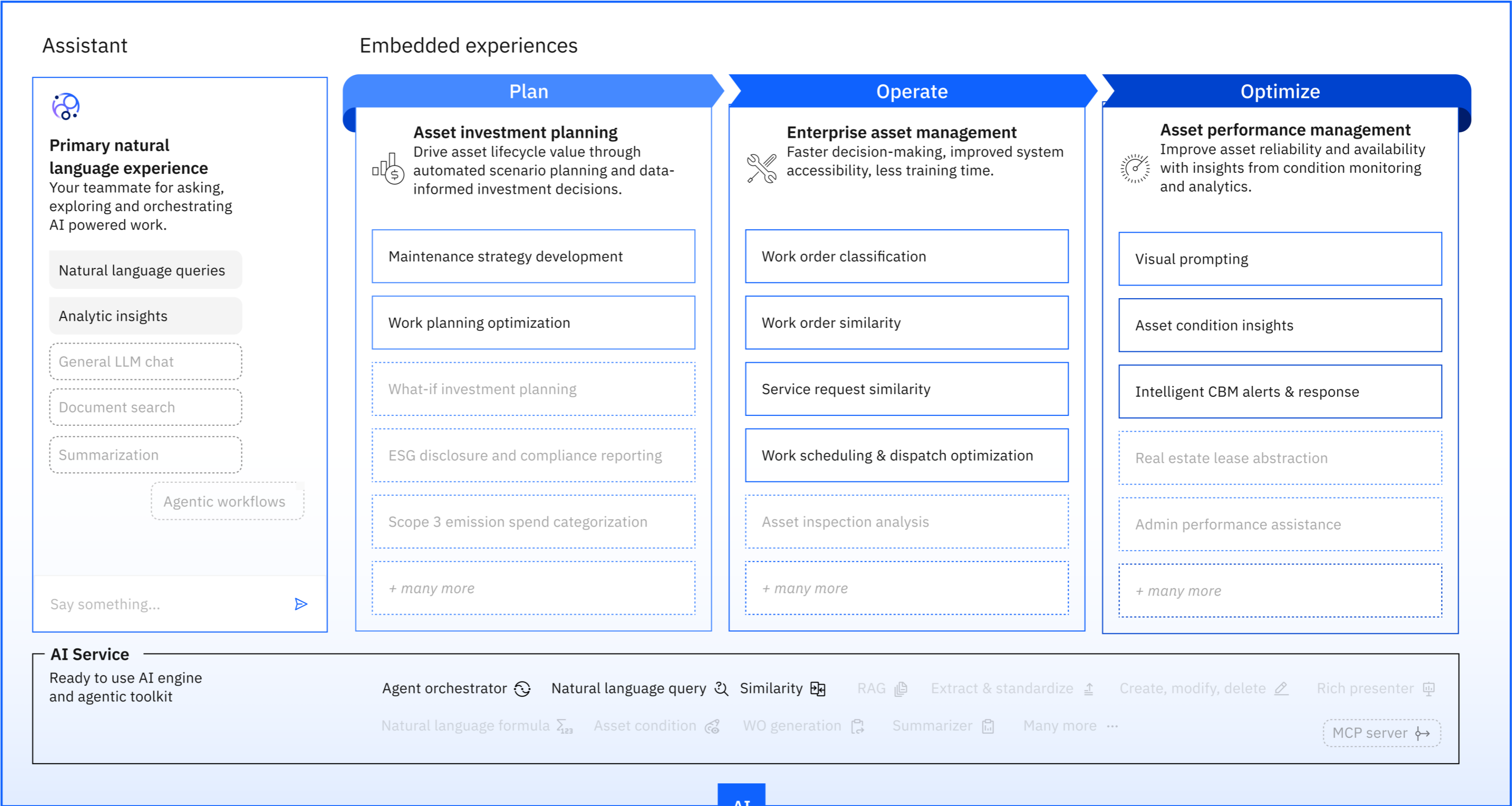
# GenAI in Maximo current and roadmap

## IBM Maximo

Industry leading asset management

## + IBM watsonx

- Built to serve the end user, no data science skills required
- Interact using natural language
- Seamlessly embedded in the Maximo UI
- You decide what and how much AI to leverage
- Your data is YOUR data
- Security, compliance and ethics our highest priority



AI

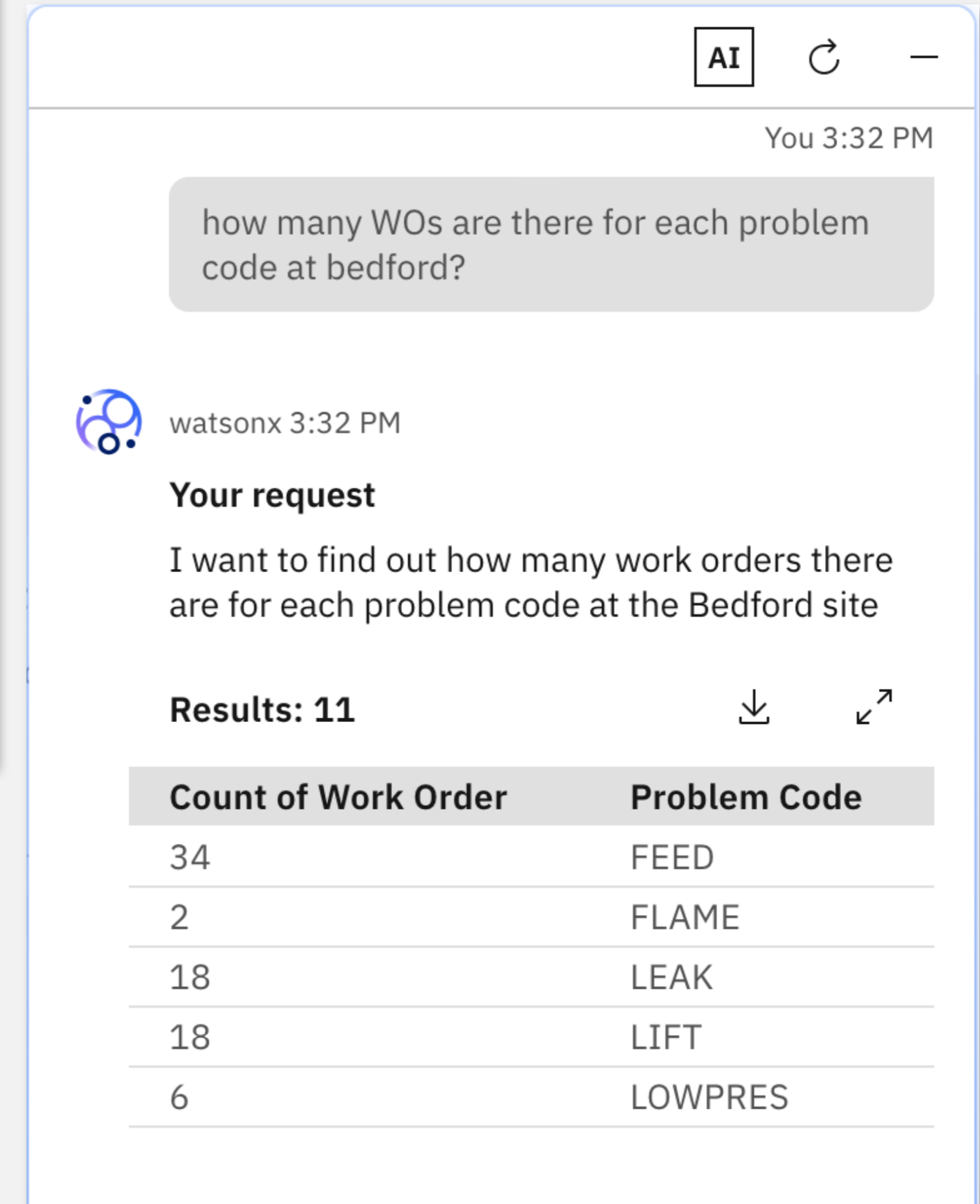
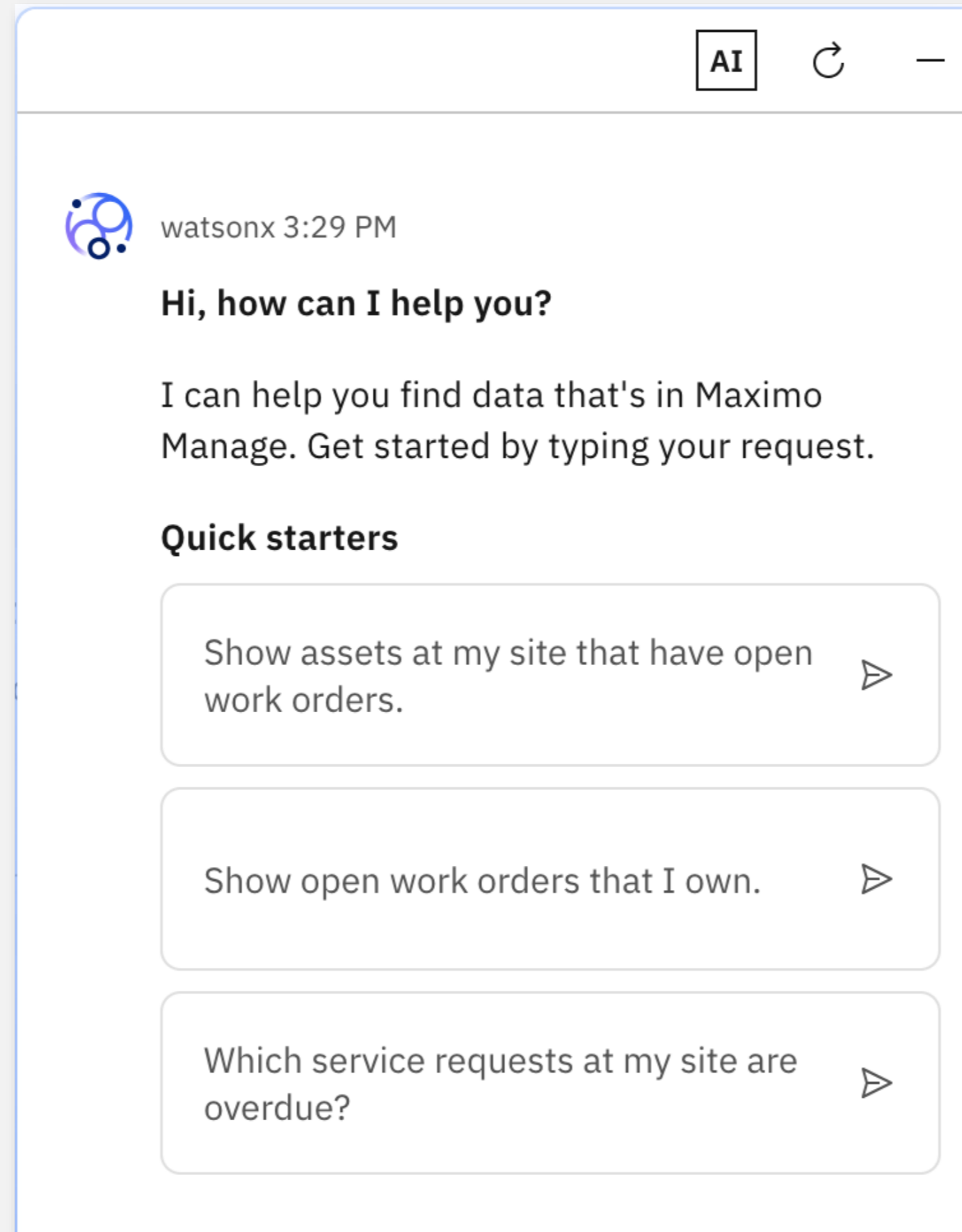
Built with watsonx

# Maximo Assistant

Built into Maximo, the AI Assistant lets teams interact with data using natural language—no complex queries, technical skills, or multi-step processes needed.

## Capabilities in Manage 9.1

- **Database Retrieval:** Instantly display work, asset, and service data using plain language.
- **Analytical Insights:** Get real-time metrics like count, sum, average, and more.
- **Interactive Results:** Customize and filter data in a full-screen workspace



# What's next?

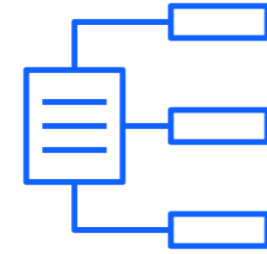
## ↪ The future of AI in Asset Lifecycle Management



### Transform the field experience

AI comes to the frontline, empowering technicians with AI capabilities, hands-free voice interaction and computer vision to accelerate inspections and instant data capture.

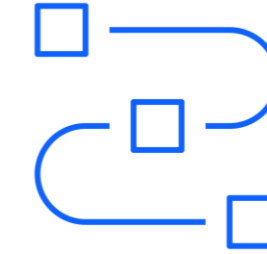
↪ Beginning in MAS 9.2



### Collaborate with a digital teammate

The Assistant evolves from one-off answers to a persistent, context-aware teammate that can discuss, reason, and act across your Maximo data and documents.

↪ Beginning in MAS 9.2



### Extensible agentic workflows

Move beyond chat to enable goal-driven workflows where agents coordinate across tools and systems that are extensible by IBM, customers, and the ecosystem.

↪ Beginning in MAS 9.2

An explosion of use cases across every part of the asset lifecycle

A small subset;

- Asset Condition Insights
- Intelligent CBM
- Lease Abstraction
- Technician work assistance
- WO Generation
- Natural language formula
- Risk assessment advisor
- Admin assistance & insights
- Asset inspection analysis

+ *Many, many more*

# Key features of IBM Maximo FSM

## Smarter scheduling

Optimize maintenance and service scheduling.

## Enhanced dispatching

Effortlessly dispatch work to the right crews.

## Optimized scheduling and dispatching with AI

Create efficient schedules and intelligent dispatching tasks.

## Mobile

Manage any asset, anytime, any place.

## Remote expert assistance

Reduce errors with expert guidance in real time.

# Complete Mobile Solution

## Work

- My Schedule
- Approvals
- Service Requests
- Inspections
- Incident Reporter

## Inventory

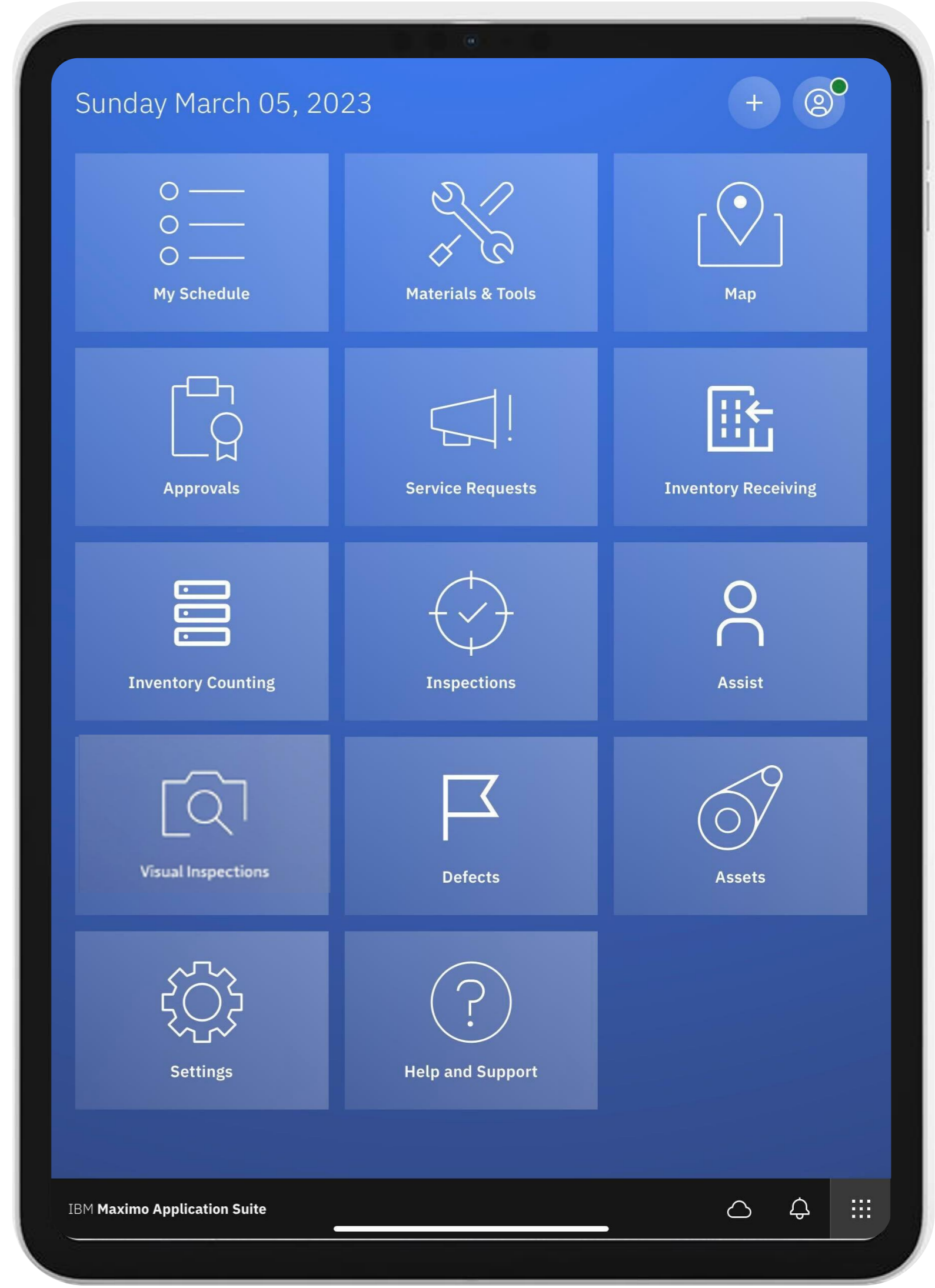
- Materials & Tools
- Inventory Receiving
- Inventory Counting
- Issues and Transfers

## Asset/Location

- Assets
- Locations 9.2
- Visual Inspections 9.2

- 9.2
- ABC type as Count Book selection criteria
  - Issue Returns
  - Improve Technician material pickup with QR code scanning
  - Upload images for inspection and item receipts
  - Tie Inspection Forms to Receiving

9.2 - Allow technicians to inform their availability through timesheets



# Maximo Visual Inspections

*Continuing to expand usability and interoperability for the desktop and mobile experience.*

## AI-enabled asset inspections

Put computer vision AI capabilities into the hands of your asset inspection teams to identify failures, anomalies, and critical operating conditions.

## Run inspections anytime, anywhere

Conduct efficient remote and on-site inspections using not only mobile devices, but also drones, thermal and specialized imaging cameras, as well as fixed cameras installed on critical assets

## IBM Maximo AI vision models

IBM Maximo Visual Inspection Edge

Stations / corrosion\_station /

Inspection corrosion\_inspection Inspecting

Total images: 20 Total results: 20 | Pass: 0% Fail: 100% Inconclusive: 0% | Alert: 0%

Images Configuration

Search

1414 Review result Edit

1414 Fail 141401359449 Reassign as... View in data set

A1 Corrosion 0.97

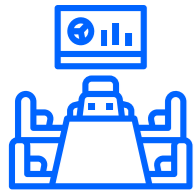
Ra	Rust	Average confidence
		88.1%
		89.5% Confidence
A2		91.4% Confidence
A3		83.6% Confidence

IBM Maximo Application Suite

IBM Maximo Mobile  
Asset inspection

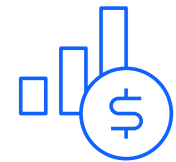
# Maximo Real Estate and Facilities

## Connected Portfolio Intelligence



### Space management and reserve

- Optimize space with dynamic planning, real-time insights, and occupant services



### Capital projects and facility condition assessment

- Enhance decision-making with a credible budget framework, justified strategies, and effective execution



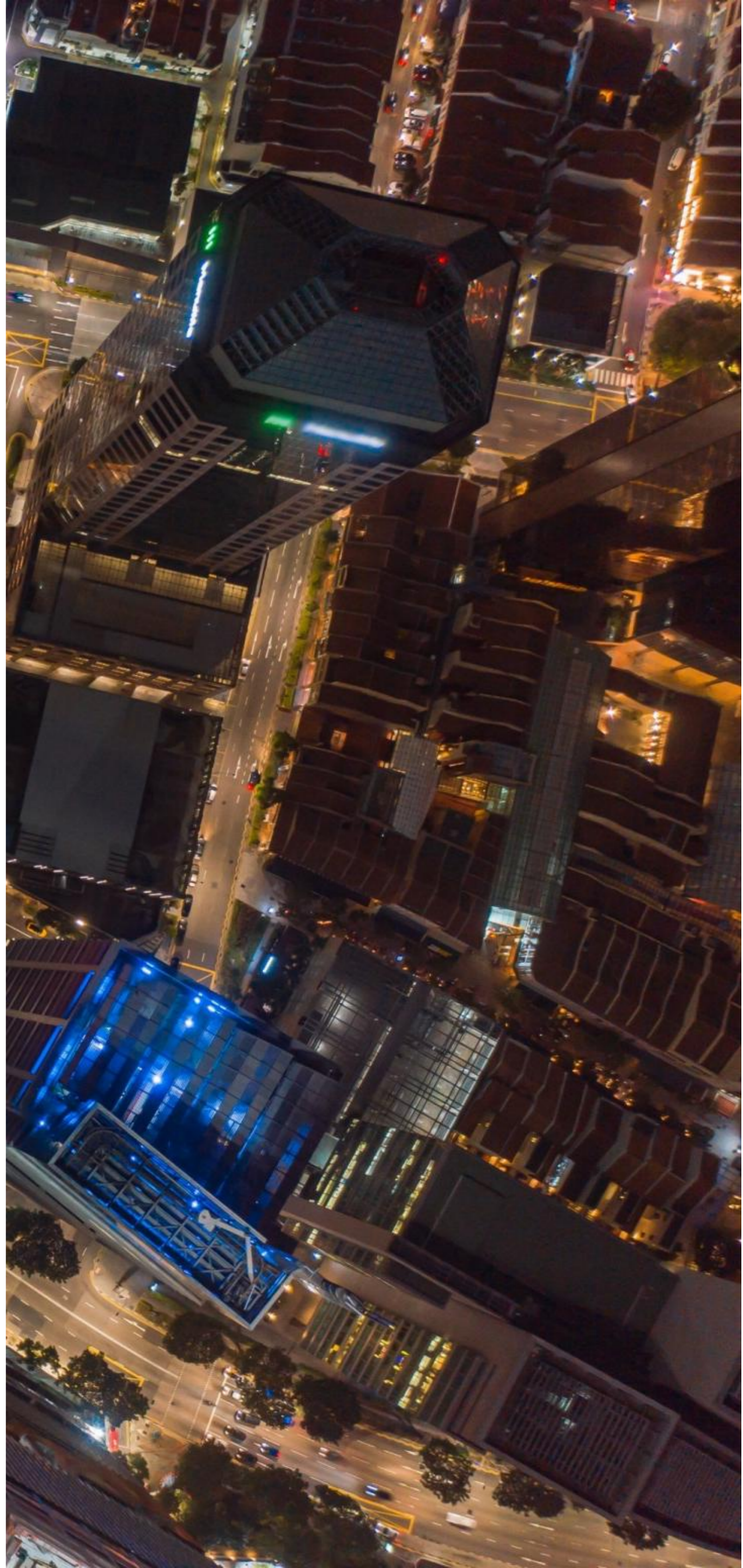
### Lease management

- Integrate transaction, admin, and accounting for cost savings, compliance, and AI-driven insights



### Monitor with workplace analytics & energy and asset monitoring

- Track usage with IoT sensors and Wi-Fi, integrating with existing sensors for energy monitoring



# Additional MAS 9.2 Updates

## + Continued investment across industry and asset class solutions

- Renewables
- Veg Mgmt
- Civil Infrastructure
- HSE
- Transportation
- Nuclear

## APM

- Lightweight Monitor engine that scales
- Configurable dashboards
- Industry Accelerators - 66 Scoring Models for Electrical Distribution and Transmission: Health, Criticality, Effective Age, EOL Probability, Risk
- Dissolved Gas Analysis for transformers using Duval triangle visualization
- Weibull Distribution Analysis for Probability of Failure
- Reliability Strategies (RS) - Extended AI capabilities to build out failure and remediation descriptions
- Tighter RS connection with Health, JobPlans and PM's and Meters

## Spatial

- 3d Visualization
- Smart Geofencing
- Linear Visual Control
- Heatmap
- External data dynamic upload
- Data Synch Diagnostic

## MAS Technical

- OAuth2 SMTP authentication for outgoing emails (MS)
- Improvements to License Consumption Dashboard
- Improved Data Import
- E-sig for LDAP enhancement
- Support for Unsupported Languages
- Graphite Bidi Support
- Focus Menu
- User Management and Security UI improvements
- Update SAP Connector to use CPI.
- Oracle Fusion connector
- Delivery of submitted Ideas

## AIP

- Integration with Replacement plans in Health and Jobplans
- Replace effective age modeling with more robust health score based models
- Enhanced asset selection including use of standard queries
- Run optimization models in background for improved performance

## Currency Updates

- DB2 12.1 Support
- Oracle 26 ai Support (once on-prem available)
- Upgrade to Java 25 (Java 21 for REF)
- BIRT upgrade to 4.21
- Cognos 12.1
- MongoDB 8.0 Support
- CP4D 5.2 Support

# Resource Landing Page

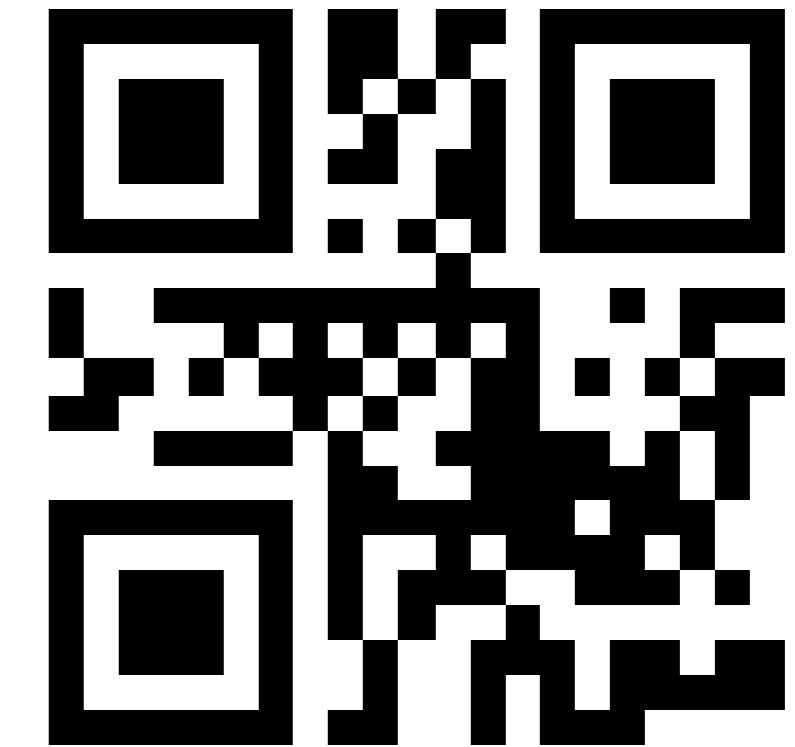
## MUG Resource Page



### **Welcome to the Maximo User Group (MUG) Resource Hub!**

This space is designed to help you explore IBM Maximo Application Suite (MAS), connect with the Maximo community, and access the most relevant tools, resources, and insights.

Whether you're evaluating MAS, deepening your expertise, or staying connected with the Maximo ecosystem—everything you need is right here.



<https://ibm.biz/BdpsAw>

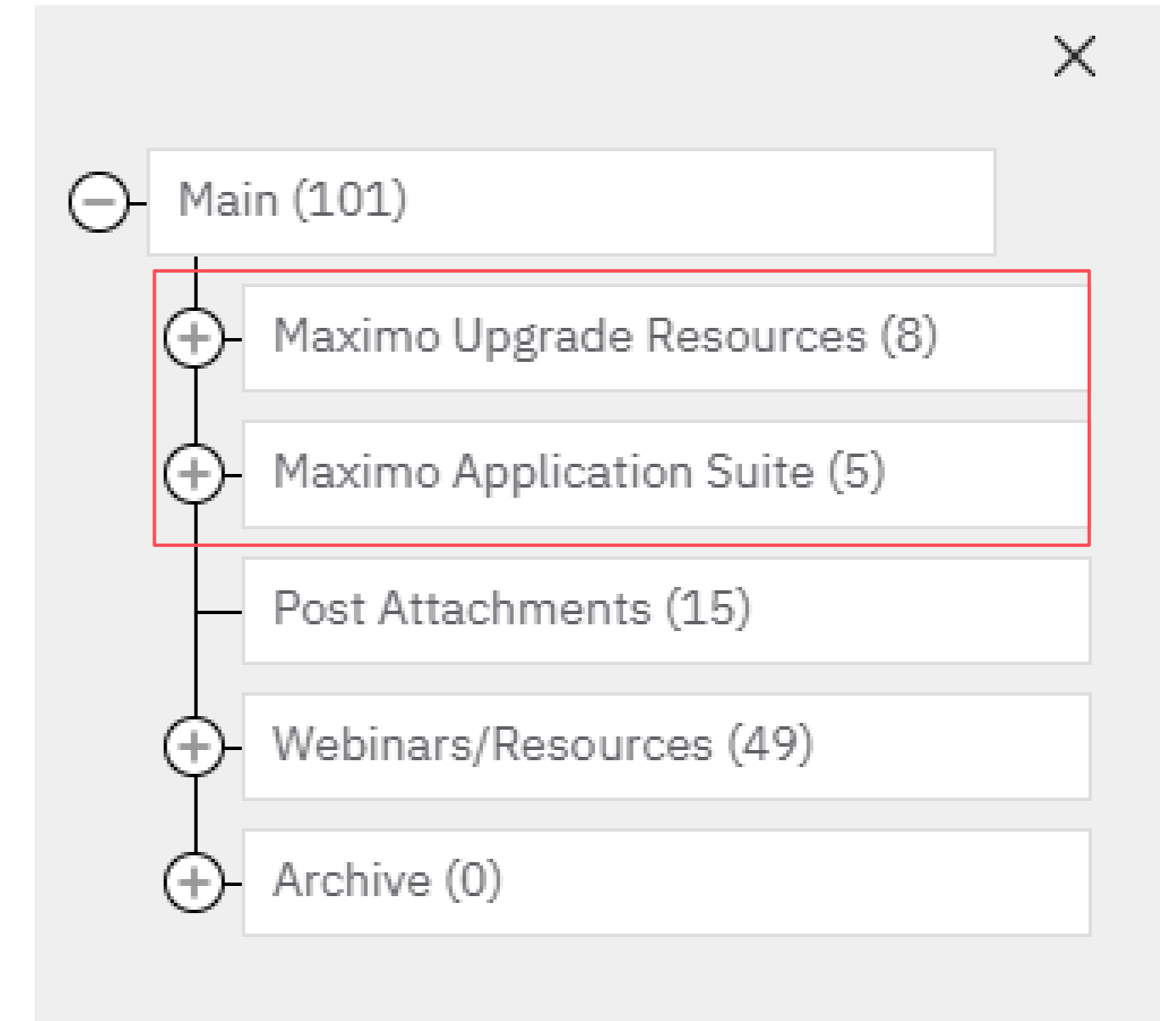
# IBM TechXchange Community

Connect via forums, blogs, files and face-to-face networking.

## IBM Asset & Facilities Management

Your destination for peer and expert insights to help unlock the power of data with AI and Asset & Facilities Management to advance your digital reinvention.

Join and participate in the Maximo Community [HERE](#)



## Maximo Groups

IBM Maximo Product Updates

Request to Join

Discussions 0 | Libraries 0 | Members 21

Maximo

Join

Discussions 8.9K | Libraries 727 | Members 9.3K



Maximo Product updates provide a 90minute quarterly MAS Roadmap update virtually.

# Maximo User Groups 2026

Event	Dates	Location	website
GCC Maximo User Group	Feb 9	Dubai, UAE	<a href="https://community.ibm.com/community/user/usergroup?CommunityKey=a4661189-b685-42e1-bcc6-0198e28873f2">https://community.ibm.com/community/user/usergroup?CommunityKey=a4661189-b685-42e1-bcc6-0198e28873f2</a>
Southwest Maximo User Group (SWMUG)	Feb 25	Dallas, TX	<a href="https://swmug.org/">https://swmug.org/</a>
Southwest Maximo User Group (SWMUG)	Feb 26	Houston, TX	<a href="https://swmug.org/">https://swmug.org/</a>
Southwest Maximo User Group (SWMUG)	Mar 18	Phoenix, AZ	<a href="https://swmug.org/">https://swmug.org/</a>
Las Vegas Maximo User Group (LVMUG)	Mar 19	Las Vegas, AZ	<a href="https://lvmug.org/">https://lvmug.org/</a>
Dutch Maximo User Group	Mar 20	Heiniken, Netherlands	<a href="https://community.ibm.com/community/user/usergroup?CommunityKey=96b07ace-b2d6-43cb-a9cf-0193224ad646">https://community.ibm.com/community/user/usergroup?CommunityKey=96b07ace-b2d6-43cb-a9cf-0193224ad646</a>
Maximo Utility Working Group (MUWG)	Apr 7-10	Charlotte, NC	<a href="https://www.muwg.org/">https://www.muwg.org/</a>
Pacific Maximo User Group (PACMUG)	Apr 22	San Jose, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Apr 23	Berkeley, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>
GOMaximo	Apr 28-29	Houston, TX	<a href="https://www.gomaximo.org/">https://www.gomaximo.org/</a>
UK/Ireland MUG	May 7-8	Dundee, UK	<a href="https://community.ibm.com/community/user/discussion/welcome-to-the-maximo-uk-and-ireland-user-group">https://community.ibm.com/community/user/discussion/welcome-to-the-maximo-uk-and-ireland-user-group</a>
West Mountain Maximo User Group (WMMUG)	May 13	Denver, CO	<a href="https://wmmug.org/">https://wmmug.org/</a>
Southwest Maximo User Group (SWMUG)	May 14	Albuquerque, NM	<a href="https://swmug.org/">https://swmug.org/</a>
France MUG	Jun 1-2	Bordeaux, France	
CANMUG	June 4-5	Toronto, CA	<a href="https://www.canmug.org/">https://www.canmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jun 24	Seattle, WA	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jun 25	Portland, OR	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jul 29	Los Angeles, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jul 30	San Diego, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>



# Think

[Home](#) / [Events](#) / IBM Think 2026

# Think 2026 May 4–7 Boston, MA

Where visionaries shape the next era of agentic AI

[Register now](#) →



# IBM TechXchange 2026



Starts: Oct 26, 2026 09:00 AM (ET)

Ends: Oct 29, 2026 05:00 PM (ET)

## Where

Georgia World Congress Centre  
285 Andrew Young International Blvd  
NW  
Atlanta, GA 30313

## Atlanta October 26-29

Be the first to preview the latest AI developer tooling, experiment with quantum computing, contribute to open source projects, get hands-on with Infrastructure as Code (IaC) tools, and earn certifications.

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- Launch/ your career, next idea, or product

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Need help? Email us at [ideasibm@us.ibm.com](mailto:ideasibm@us.ibm.com)



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<https://ideas.ibm.com>

# Demo's

**Maximo Condition Insights Click through Demo:** <https://demo-now.techzone.ibm.com/psl/vmej0845?g=cmiw3erwh000004l725yhe8xh&s=0>

**Visual Inspection Demo:**

[https://mediacenter.ibm.com/media/IBM+MaximoA+accelerate+defect+detection+with+AI-powered+visual+inspection+software/1\\_zu2t8b6c](https://mediacenter.ibm.com/media/IBM+MaximoA+accelerate+defect+detection+with+AI-powered+visual+inspection+software/1_zu2t8b6c)

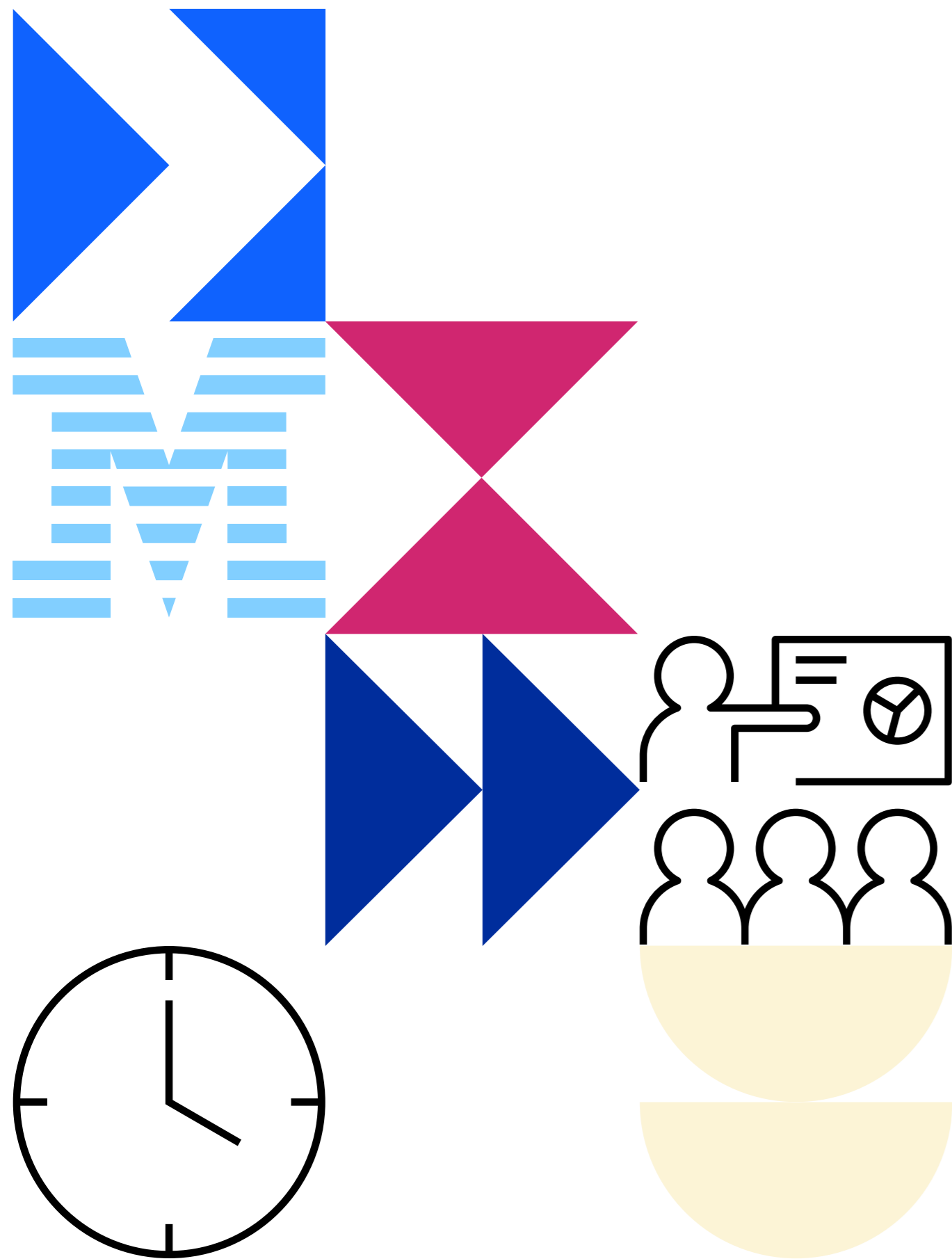
**AI Assistant Demo:** <https://www.ibm.com/resources/digital-innovation/demos/ibm-mas-ai-assistant>

**Real estate and Facilities:** <https://www.ibm.com/resources/digital-innovation/demos/maximo-real-estate-facilities>

**Civil Infrastructure Click Thru-demo:** <https://demo-now.techzone.ibm.com/psl/MASCivil?g=cmk4ek855000604le5d9k4b7o&s=0>

**IBM MEDIA CENTER -** <https://mediacenter.ibm.com/esearch/search?keyword=maximo>

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Preview and give early feedback on new product experiences.
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